



SNAP-TITE

100 Witherspoon Street 2W
Louisville, KY 40202

COVID-19 Message to Customers

It is our sincere hope that this message finds you and your loved ones safe and healthy.

As you are likely aware, many state governments across the country recently issued shelter-in-place orders for their residents. The orders allow exceptions for companies, such as Snap-Tite and our parent company, ISCO Industries, Inc., who provide services to support essential infrastructure. For that reason, we will continue to maintain regular business hours until further notice. Our team is, as always, available via phone or email to assist you with requests, orders, and/or shipments of product and equipment. As the situation evolves, we will communicate any changes in our services as soon as possible.

ISCO has been able to adjust to the restrictions while continuing to operate with a full workforce. Our inventory, backlog, and shipping all remain at normal levels. While the current socioeconomic environment is unprecedented, ISCO has taken, and will continue to take, measures to protect and preserve our ability to serve our customers. To this end, remember that ISCO operates several distinct locations and as such, we are not susceptible to a single-site event that could disrupt the supply chain.

We want to ensure you that we have been and will continue to follow all the guidelines of the World Health Organization (WHO) and the Centers for Disease Control and Prevention (CDC). The health of our team and our customers is of utmost importance to ISCO. You can be assured that our employees are diligently sanitizing our facilities and following restrictions on travel and in-person meetings to prevent the spread of COVID-19.

We look forward to continuing to serve our customers throughout this challenging time. Please let us know how we can help you.

A handwritten signature in black ink, appearing to read "Jimmy Kirchdorfer".

Jimmy Kirchdorfer
CEO
ISCO Industries, Inc.